



The Greene County Department of Job & Family Services Annual Report 2021

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It is a privilege to present the 2021 Annual Report for the Greene County Department of Job & Family Services. This report compiles summaries from each division of the agency, providing a snapshot of programs and their impact on our local community.

Once again, 2021 was a notable year with challenges and opportunities that brought with them the need for *flexibility*. Each area weathered the programmatic impacts of the continued pandemic, and the agency persisted in providing timely, comprehensive assistance to families and individuals. New initiatives along with ongoing federal and state adjustments to rules and benefits gave additional help to the community. Agency employees provided excellent customer service to tens of thousands of Greene County residents.

The Greene County team worked hard to respond to the needs of the community, managing a wide variety of mandated and quality programs. In Children Services, Public Assistance, Child Support, and Workforce Development, the efforts, skill, and dedication of the county’s workforce shows a strong commitment to the integrity of public programs and to the well-being of people across the county.

The programs administered by the agency impact Greene County children, families, and seniors, with a primary focus on safety, stability, basic needs, and self-sufficiency. Addressing both needs and goals, the agency provides basic support and progressive tools to help customers maintain stability, achieve self-sufficiency, and improve the quality of their future.

Children Services exceeded the federal comprehensive visitation rate, ensuring child safety and enhancing permanency efforts. Public assistance staff processed thousands of applications for SNAP and Medicaid while managing multiple state priorities. Local Child Support collections were the most cost-effective in the state of Ohio. And the county’s OhioMeansJobs center exceeded performance measures in the midst of adding the new RESEA program to their catalog of services.

As proud public servants and stewards of vital government programs, the Greene County Department of Job & Family Services is committed to providing the best possible safety net of social services to the local community. Our dedicated professionals make a huge difference in the lives of thousands of residents each day. It is truly an honor to be a part of this team.

Beth A. Rubin, Director

CHILDREN SERVICES

**Lana Penney,
Administrator**

The Children Services Division provides for the care, protection, and placement of abused, neglected, and dependent children in Greene County. The division engages in a wide spectrum of protective activities including the assessment of thousands of child abuse and neglect referrals each year. Preventive services are provided to children in their own homes, and temporary and permanent child placement is coordinated through foster care, adoption, kinship placements, and independent living programs. Children Services' mission is to provide family-centered services to protect children from abuse and neglect by building safe, permanent families.

Cases by Allegation Type	2017	2018	2019	2020	2021
Physical Abuse	722	430	533	460	409
Neglect	546	477	231	143	145
Sexual Abuse	164	156	120	140	91
Emotional Maltreatment	19	20	7	14	9
Others	122	28	117	77	55
TOTAL	1573	1211	1008	834	709
Adoptions	2017	2018	2019	2020	2021
Adoptions Finalized	15	14	21	12	9
Placement Data	2017	2018	2019	2020	2021
Total Children in Placement (Agency Custody)	228	203	213	180	169

KINSHIP: Relative and kinship placements typically increase positive outcomes for children, both in reunification and alternative permanency. The agency served a total number of 140 children who were living in a kinship living arrangement in 2021, and 33 children found permanency with their kinship provider. 39 kinship home studies were completed.

EMERGING PATTERNS: The agency saw a decrease in the number of referrals requiring intervention. However, the level of risk, complexity, and court involvement of new cases continues to increase. The agency continues to participate in multiple statewide and county networks to share best practices and advocate for resources to address these trends. Multi-system youth is a statewide priority and area of concern.

COMPREHENSIVE VISITATION: The agency exceeded the federal expectation of 95% for monthly visitation with children and families. In every month of 2021, Greene County exceeded the rate. Monthly visits are a key component of effective case management and family support, ensuring child safety and enhancing permanency efforts.

TRANSITIONAL YOUTH: The Independent Living Program provided services to 51 youth between the ages of 14 and 21 and youth who returned for aftercare services, which ranged from assistance in housing and locating employment to educational services and assistance in household management. In 2021, 7 youth emancipated from agency care.

CHILD ABUSE PREVENTION MONTH: The 8th annual Child Abuse Prevention Art Contest combined an educational outreach program with a contest that resulted in prizes and a calendar. A total of 115 art contest entries were received.



Greene County Facts 2021

HIGHLIGHTS

The Adoption Unit finalized 9 adoptions in 2021. One set of siblings were adopted together, and all were adopted by their respective foster parents. The agency is currently working with 49 children on their permanency plans.

The agency consistently exceeded the federal comprehensive visitation standard.

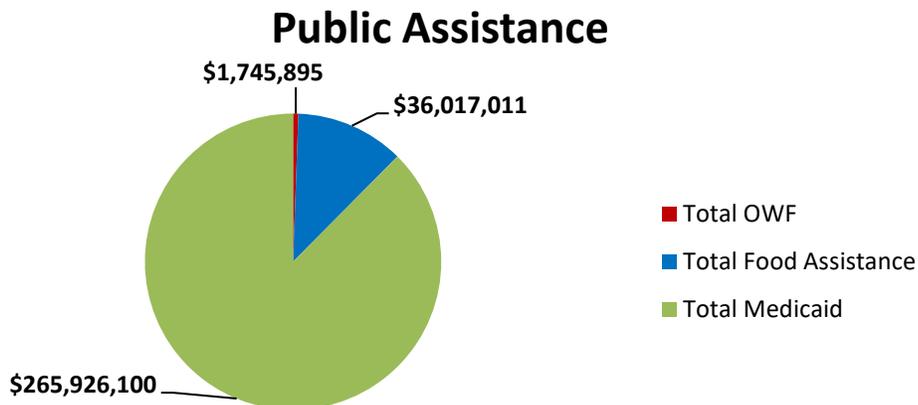
The Foster Care Licensing unit received 97 inquiries for fostering and adopting, with 23 applications and 14 approvals or certifications. The agency had an average of 37 licensed foster homes at any given time.



PUBLIC ASSISTANCE

**Leslie Bates,
Administrator**

The Public Assistance Division is responsible for eligibility determination, benefit issuance, and program integrity activities for the agency's Public Assistance programs. Eligibility is based on income, need, and participation in self-sufficiency activities. These programs include SNAP Food Assistance, Medicaid, and Ohio Works First (OWF). The **SNAP FOOD ASSISTANCE** program provides supplemental nutrition to low-income individuals and families. The **MEDICAID** program provides access to needed medical care to low-income Ohioans. These benefits also help support local businesses and the economy. In addition, the division's Social Services unit administers Adult Protective Services, NET Transportation, and Child Care Assistance.



The **OHIO WORKS FIRST (OWF)** program provides time-limited cash assistance to low-income families with minor children. Adult recipients participate in job readiness programming and supervised work activities to increase their employability and move toward self-sufficiency before their time-limited benefits expire. **In 2021, OWF benefits in Greene County totaled \$1.7 million.**

The **BENEFIT RECOVERY & INVESTIGATIONS** Unit is responsible for investigating allegations of fraud and collecting overpayments. In 2021, the unit collected over **\$72,000** through involuntary benefit reductions, voluntary payments, income tax refund offsets, and court collections. Countless overpayments and fraudulent acts were prevented or halted through regular fraud investigations. A total of 83 investigations were completed.

CHILD CARE ASSISTANCE provides publicly subsidized childcare benefits to low-income families who are employed or in an approved educational program. These services are provided in a childcare center or an approved childcare home setting. In 2021, over 1,300 children from 738 families received subsidies for childcare services. **Benefits in the Child Care Assistance program in Greene County totaled \$7.4 million in 2021.**

NET TRANSPORTATION services are provided to Medicaid consumers by Greene CATS and the Xenia Adult Recreation and Services Center (XARSC) through contractual arrangements. In 2021, NET transportation provided a total of 12,609 one-way trips. **NET program benefits totaled \$688,248 in 2021 for Greene County.**

ADULT PROTECTIVE SERVICES (APS) is responsible for investigating reports of abuse, neglect, self-neglect, and exploitation of individuals sixty years of age and older. All referrals are screened and assessed by APS workers to determine the needs of the individual. Most case plans involve referrals to community-based care, medical services, occasional court intervention, and family care. In 2021, the agency screened in 174 APS referrals.

Greene County Facts 2021

SNAP FOOD ASSISTANCE
Average monthly participants:
13,048
Average monthly benefits:
\$3 million
Total 2021 benefits:
\$36 million

MEDICAID
Average monthly participants:
32,559
Average monthly benefits:
\$22.2 million
Total 2021 benefits:
\$266 million

SUBSIDIZED CHILD CARE
Total children served: 1,342
Total families served: 738
Total 2021 benefits: \$7.4 million

NET TRANSPORTATION
Total one-way trips: 12,609
Total 2021 benefits: \$688,248

ADULT PROTECTIVE SERVICES
Referrals in 2021: 174

*Public Assistance and related benefits put **\$312 million** into the local economy in 2021*

CHILD SUPPORT ENFORCEMENT

**Monica Talkington,
Administrator**

The Child Support Enforcement Agency (CSEA) is responsible for services such as location, paternity establishment, the establishment of child support and medical support orders, administrative review and adjustment of child support orders, and the enforcement of child, medical, and spousal support orders. CSEA works closely with local partners such as the Greene County Prosecutor, Domestic Relations Court, Juvenile Court, Xenia Municipal Court, and the Greene County Clerk of Courts. Ohio CSEAs also work with other states to ensure that orders are established and enforced across the country, as well as in other countries. Child support helps connect children to their parents, gives financial assistance to families, and encourages child support payers to stay employed. **In 2021, Greene County CSEA collected \$27 million in support.**

Greene County Facts 2021

CHILD SUPPORT

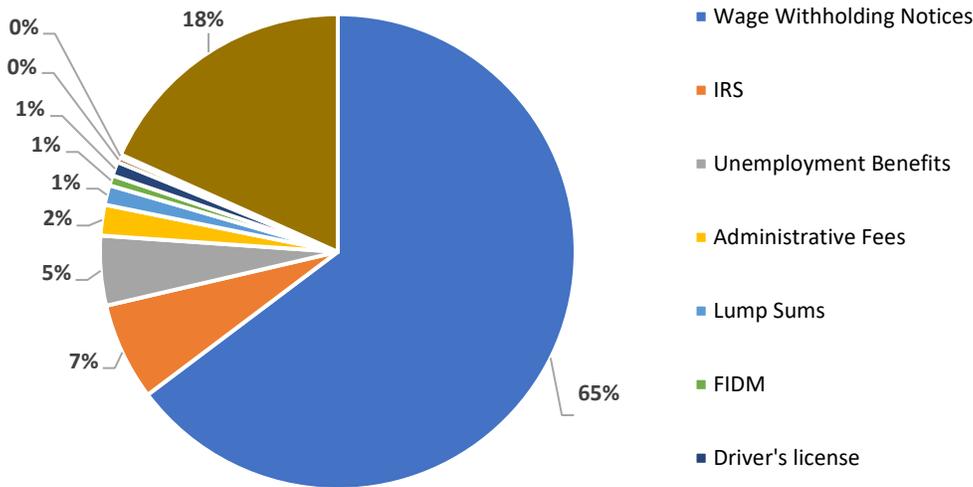
Number of children served:
10,882

Average monthly cases:
8,677

Total 2021 collections:
\$27 million

1 in 3 children in Ohio are connected the Child Support program

Child Support Collections



Paternity establishments processed:
63

Audits conducted:
2,424

Hearings prepared:
2,163

Ohio's Child Support program impacts more children than any other public program in Ohio except education. One in three children is affected by Ohio's program – that's over one million children. According to state data, child support collections lower poverty by 25%.

Greene County is the most cost-effective CSEA in the state of Ohio

Ohio's Child Support program collects \$8.67 for every dollar expended, which is higher than the national average. In FFY 2021, Greene County collected \$20.86 for every dollar expended, **making it the most cost-effective county in the state.**

Child Support put \$27 million into the local economy in 2021

WORKFORCE DEVELOPMENT

**Amy McKinney,
Administrator**

OhioMeansJobs (OMJ) Greene County is a workforce center assisting job seekers, employers, and youth with job search assistance, employee recruitment, job training, and eliminating barriers to self-sufficient employment. Services are provided by county, state, and local partners to deliver these employment and training services.



Greene County

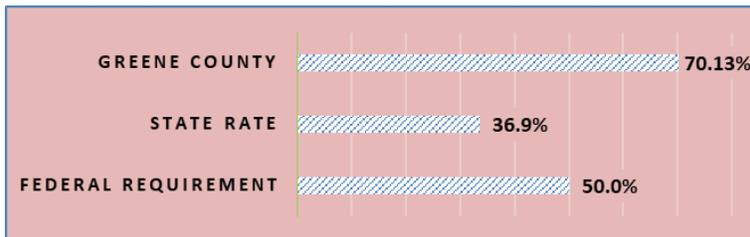
A proud partner of the American Job Center network



Available services include a resource room (computer access, fax, copier, Labor Market Information), resume creation, mock interviews, and free workshops. Workshops include OhioMeansJobs Orientation, Parent Support, Spending Smartly, SNAP education, Job Seeker 101, and Re-employment classes.

WORK ACTIVITIES: Federal law requires that certain OWF cash assistance and SNAP recipients must help create and participate in a plan to achieve self-sufficiency through personal responsibility. These plans include activities to increase employability skills and reduce barriers to employment. Greene County exceeded the federal work requirement and Ohio's statewide average.

2021 OWF ALL-FAMILY WORK PARTICIPATION RATE



WORKFORCE INNOVATION & OPPORTUNITY ACT (WIOA): The WIOA program, funded by the Department of Labor, provides employment and training opportunities to eligible individuals in the categories of adult job seekers, dislocated workers, and youth. WIOA's goal is to help remove barriers to employment and provide workers with the skills and credentials that improve retention and earnings of the participants. Greene County exceeded many of the performance measures.

Greene County WIOA Annual Performance 2021

	Employed 2nd Quarter	Employed 4th Quarter	Median Earnings	Credential Rate
ADULT	86.3% - Meets	83.1% - Exceeds	\$7,577 - Exceeds	91.2% - Exceeds
DISLOCATED WORKER	87.5% - Exceeds	92.9% - Exceeds	\$9,963 - Exceeds	85.7% - Exceeds
YOUTH	78.4% - Exceeds	82.2% - Exceeds	\$4,299 - Exceeds	66.7% - Exceeds

Greene County Facts 2021

WORKFORCE CENTER PARTNERS & PROGRAMS

Greene CDJFS-Workforce Development Division

- Workforce Innovation & Opportunity Act (WIOA)
- Cash Assistance Work Activities
- SNAP Employment & Training
- Comprehensive Case Management Employment Program (CCMEP)
- Re-Employment Services and Eligibility Assessment (RESEA)

Ohio Department of Job & Family Services

- Wagner-Peyser Employment Services
- Disabled Veterans Employment Program

Opportunities for Ohioans with Disabilities

Miami Valley Career Technology Center – ASPIRE and ESOL

CCMEP Youth Partners:

- Goodwill Easter Seals Miami Valley
- Workforce Services Unlimited, Inc.
- Yes! For Youth

2021 OMJ GREENE COUNTY STATISTICS

Registered Visitors – 4,260
New to the Center Visitors – 382

FISCAL

**Andrew Stump,
Administrator**

The Fiscal Division maintains the fiscal operations for the quadruple-combined agency. The division establishes budgets and monitors revenue and expenditures for the Public Assistance (PA), Child Support (CSEA), Workforce (WIOA), and Children Services (PCSA) funds. The division reports to the Board of Greene County Commissioners, the Ohio Department of Job and Family Services, the Greater Ohio Workforce Investment Board, and the federal government on multiple fiscal cycles. The division also works closely with the Greene County Auditor and state fiscal staff and is responsible for following federal and state rules for purchasing and inventory. All equipment maintenance, systems support, and audit compliance are handled by the Fiscal Division.

Greene County Facts 2021

Greene County receives funding from both federal and state sources through ODJFS

Children Services maintains local support through a countywide 1.5 mill levy

Public programs have a substantial economic impact on the community, affecting individuals, businesses, and tax revenue

Agency expenditures in 2021 totaled over \$18 million

Over \$339 million in Public Assistance and Child Support were issued on behalf of Greene County residents in 2021

PA EXPENDITURES

Public Assistance Cost Pool Expenditures	\$4,129,901.97
Direct Client Services and Contract Expenditures	\$1,396,679.71
Total Public Assistance Expenditures:	\$5,526,581.68

CSEA EXPENDITURES

Child Support Cost Pool Expenditures	\$1,187,287.13
Child Support Contract Expenditures	\$356,063.26
Total Child Support Expenditures:	\$1,543,350.39

WIOA EXPENDITURES

WIOA Cost Pool Expenditures	\$389,239.28
WIOA Contract Expenditures	\$253,956.06
Total Workforce Expenditures:	\$643,195.34

PCSA EXPENDITURES

PA Children Services Cost Pool Expenditures	\$3,032,000.00
Child Welfare Direct and Contract Expenditures	\$7,451,968.45
Total Children Services Expenditures:	\$10,483,968.45

2021 Expenditures

