

Important Information about Upcoming Water Meter Inspections - October 2020



As part of our ongoing commitment to improving our infrastructure, the Greene County Sanitary Engineering Department is inspecting water meters in the community. The inspections will be conducted by Arcadis, an engineering and consulting firm, during October and November. Please see information below about how to participate in this important program. We thank you for your cooperation!

If your water meter is located outside in a meter pit or vault, there is no action required from you. Staff from Arcadis will visit your outside meter during normal business hours. If your water meter is located inside of a building, staff from Arcadis will be required to enter your property to gain access to the water meter for the inspection.

Inspections for these water meters will be scheduled in advance with appointments available between the hours of 8:00 am to 7:00 pm Monday through Friday. If these times are not convenient for you, we will arrange for an appropriate time that works with your schedule. We will be contacting you in the coming weeks to schedule your appointment. You may also contact us to schedule an appointment at (614) 985-9178.



What to Expect During the Inspection

Be assured that the inspections will be conducted with the utmost respect for you and your property. During the inspections, you can expect the following:

- The water meter inspection will take between 30 and 60 minutes.
- Your water service will not be disrupted before or during the inspection.
- Arcadis staff will identify themselves when arriving for in-building inspections and will be wearing identification badges.
- Arcadis will follow COVID-19 safety precautions in accordance with State of Ohio guidelines. Arcadis staff will maintain a safe distance of at least 6 feet whenever possible and will wear face masks and gloves during the inspection.
- Once in the building, Arcadis staff may ask where your water meter is located but will not need any more information to complete the inspection.



To schedule an inspection appointment, please call us at (614) 985-9178. If you have any questions or concerns, please contact GCSED at (937) 562-7450.